

June 25, 2014

Dear Medicaid Targeted Case Management Providers,

According to the Center for Medicare and Medicaid Services (CMS), Care Management Services must be “conflict free.” This requirement has the following characteristics: a separation of care management from direct services; a separation of eligibility determination from direct services; care managers do not establish the levels of funding for individuals; and anyone who is conducting evaluations, assessments and the plan of care cannot be related by blood or marriage to the individual or any of his or her paid caregivers.

The South Carolina Department of Health and Human Services (SCDHHS) is developing new policies to ensure compliance with CMS mandated conflict free case management. SCDHHS will notify the provider community of new policies. Until such time as SCDHHS issues new policies regarding conflict free case management, SCDHHS is directing providers whose practices include Medicaid Targeted Case Management (MTCM) to refrain from referring MTCM beneficiaries for any other Medicaid-reimbursable service that they may provide.

Sincerely,

Ann-Marie Dwyer, MSW, LISW-CP  
Director, Behavioral Health Services  
South Carolina Department of Health and Human Services